

Duo MFA with Office 365 email supported mail clients

Please check the table below for supported mail clients.

Applications	Supported?	Extra Notes
Outlook Web Access	Yes	https://Mail.Office365.com
Outlook 365 (Mac and PC)	Yes	
Outlook 2019	Yes	
Outlook 2016	Yes	
Outlook 2013	No	Will need to upgrade version or use Outlook Web Access (https://Mail.Office365.com)
Pre-Outlook 2013	No	Will need to upgrade version or use Outlook Web Access (https://Mail.Office365.com)
Mac Mail on OS 10.13 (High Sierra) or earlier	No	Need to upgrade to a new version of macOS or use Outlook Web Access (https://Mail.Office365.com)
Mac Mail on OS 10.14 (Mojave) or later	Yes	There is a bug in Mac Mail that can cause your Office 365 profile to be deleted if the iCloud Keychain is enabled. Until this bug is corrected by apple you may need to disable the iCloud Keychain as a workaround.
Linux Evolution Mail	Yes	Or other Linux mail application that support Modern Authentication. Configuration Information
Thunderbird (Version < 77.0b1)	No	
Thunderbird (Version > 77.0b1)	Yes	
Eudora	No	
Pine	No	
Other IMAP4 or POP3	No	

Smartphone/Tablet/Mobile Device

Applications	Supported?	Notes
Outlook Web Access	Yes	https://Mail.Office365.com
Outlook	Yes	Available in the Apple and Android store
Mail on Android	No	Download Outlook for the Android app from the Android store or use Outlook Web Access (https://Mail.Office365.com)
Mail on iOS 13 or later	Yes	You may need to delete and re-add your mail profile to get Duo MFA to work.
Mail on iOS 12 or earlier	No	Upgrade to iOS 11 or later or use Outlook Web Access (https://Mail.Office365.com)
Chromebooks	?	We are still testing this. Supported with Outlook Web Access (https://Mail.Office365.com)