

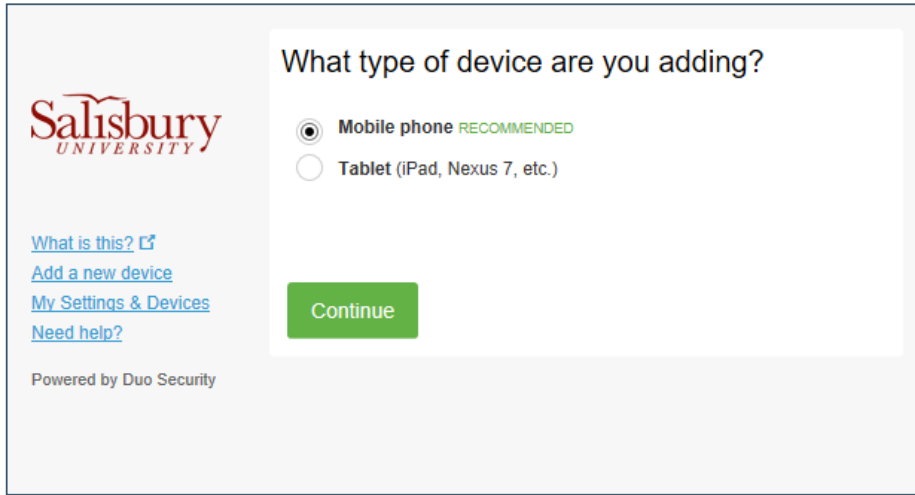
# Enrolling in Duo with an International Number

**\*You will need to have your smartphone in your possession to setup your Duo Authentication.**

**\*\*International Devices will only have the "Send Me A Push" authentication method. You will not have the option to receive a text message.**

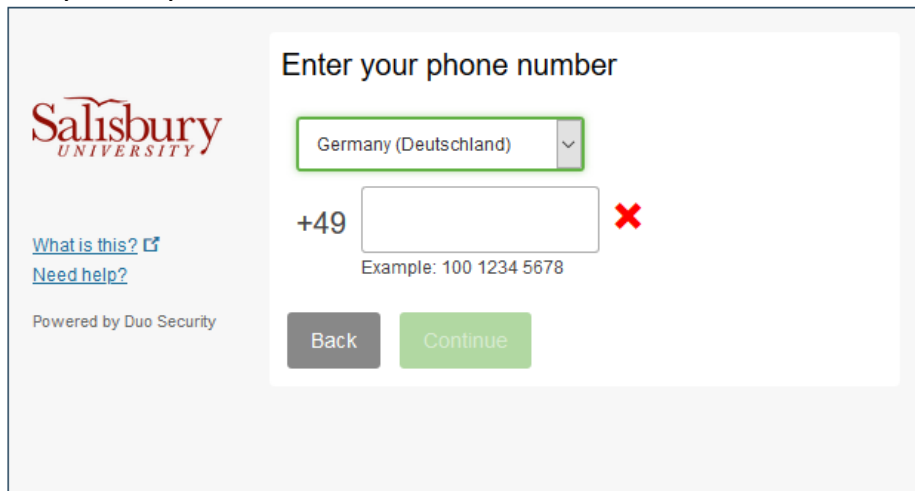
## Step-by-step guide

1. Click on the link provided in the email you received from **Duo Security** to begin the enrollment process.
  - a. **Note: This process can take up to 24 hours to complete. You will receive an enrollment email from DUO when your registration is complete.**
2. Once the page opens, click on the Start Setup button to begin the enrollment process.
3. Choose Your Authentication Device Type. Select the type of device you'd like to enroll and click Continue. We recommend using a smartphone for the best experience.




The screenshot shows the Duo Security enrollment interface for Salisbury University. On the left is the university logo and a sidebar with links: "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". The main content area is titled "What type of device are you adding?". It features two radio button options: "Mobile phone" (which is selected and marked as "RECOMMENDED" in green) and "Tablet (iPad, Nexus 7, etc.)". A green "Continue" button is positioned below these options. At the bottom left, it says "Powered by Duo Security".


4. Select your Country from the Pull-down menu and Enter Your Phone Number.



The screenshot shows the "Enter your phone number" screen. It includes the same sidebar as the previous screen. The main content area has a title "Enter your phone number". Below the title is a dropdown menu currently showing "Germany (Deutschland)". To the right of the dropdown is a red "X" icon. Below the dropdown is a text input field with a red "X" icon to its right. To the left of the input field is the label "+49". Below the input field is the text "Example: 100 1234 5678". At the bottom are two buttons: a grey "Back" button and a green "Continue" button. The footer says "Powered by Duo Security".

5. Choose Platform. Choose your device's operating system and click Continue.



[What is this?](#) 

[Add a new device](#)

[My Settings & Devices](#)

[Need help?](#)

Powered by Duo Security

What type of phone is YOUR NUMBER ?

☐ iPhone


☒ **Android**


☐ Windows Phone

☐ Other (and cell phones)

6. Install Duo Mobile. Duo Mobile is an app that runs on your smartphone and helps you authenticate quickly and easily. Follow the platform-specific instructions on the screen to install Duo Mobile. After installing the app return to the enrollment window and click I have Duo Mobile installed.

- a. [Duo for Apple](#)
- b. [Duo for Android](#)



[What is this?](#) 

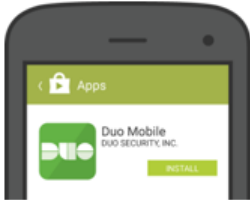
[Add a new device](#)

[My Settings & Devices](#)


[Need help?](#)


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### Install Duo Mobile for Android



1. Launch the Google Play Store app and search for "Duo Mobile".
2. Tap "Install" to install the app.



[What is this?](#) 


[Add a new device](#)

[My Settings & Devices](#)

[Need help?](#)

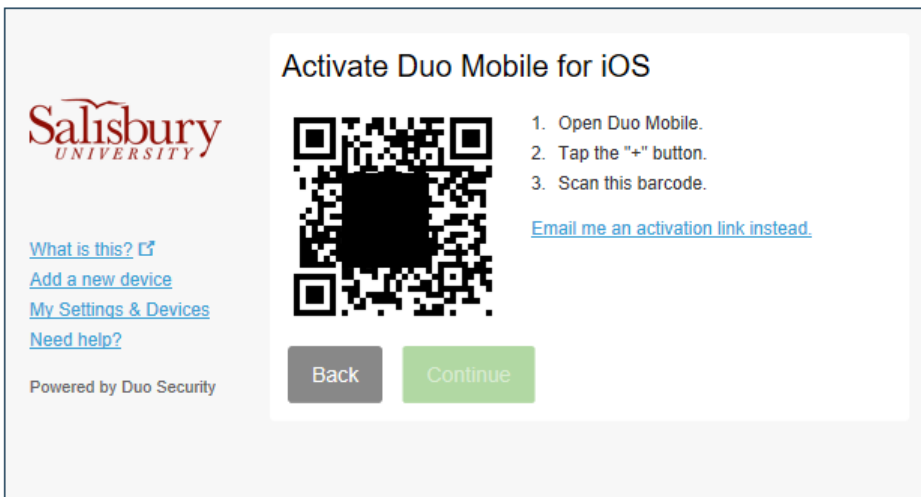
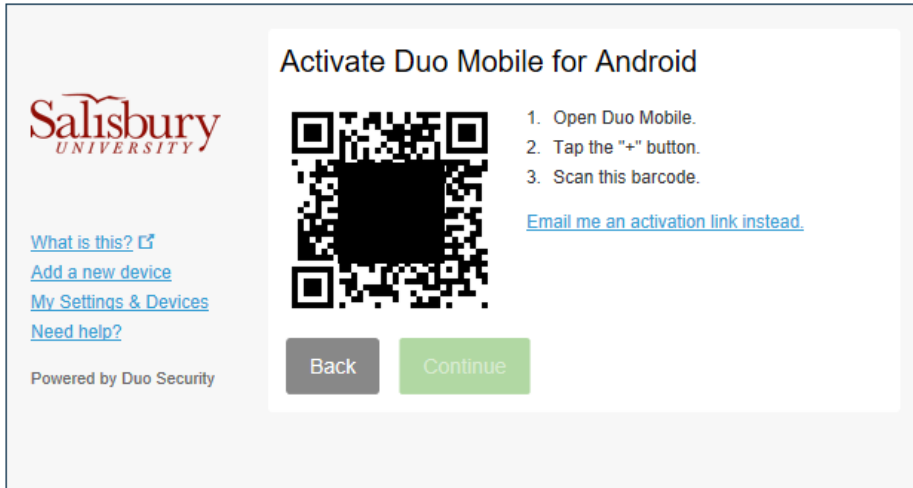
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### Install Duo Mobile for iOS



1. Launch the App Store app and search for "Duo Mobile".
2. Tap "Get" and then "Install" to download the app.

7. Activate Duo Mobile. Activating the app links it to your account so you can use it for authentication. On iPhone or Android activate Duo Mobile by scanning the barcode with the app's built-in barcode scanner. Open the Duo Mobile App to complete this step. Follow the platform specific instructions for your device:



The "Continue" button is clickable after you scan the barcode successfully.

**Congratulations!**

Your device is ready to approve Duo authentication requests. Click Send me a Push to give it a try. All you need to do is tap Approve on the Duo login request received by your phone.