

DUO login: Left Your Phone at Home?

If you have left your phone at home or have misplaced it, you can still access SU applications with assistance from the IT Help Desk.

Step-by-step guide

1. Contact the SU IT Help Desk at 410-677-5454 or visit them in-person on the first floor of the Academic Commons([see availability](#)).
2. You will be asked to provide information to verify your identity:
 - a. SU EmplD
 - b. Last 4 of your SS#
 - c. Date of Birth
3. The Help Desk representative will be able to provide you with a Passcode that you will enter on the Duo Prompt during login. That passcode will expire after 24 hours. Please click the Trust browser box so that you will not have to use the Passcode again (as long as you continue to use the same browser).

