Software and Applications

- (APS) Academic Performance Solutions
- Adobe Acrobat won't open PDFs from the Internet
- Adobe Creative Cloud How to Login and Use Adobe Products
- Creating Accessible Content and Files
- DocuSign at Salisbury University
 Requesting a Docusign Form to be Created
- EMS Reservation System
 - How to Access EMS via Workspace
 - Install and use EMS
- Exam Scanning Services Scantron (Parscore)
 - Using Scantron (Parscore) forms for test sheets
- Faculty and staff software access
- Faculty Success (formerly Digital Measures) for Faculty
 - Adding Education to Faculty Success
 - Adding Hyperlinks to the Promotion and Tenure Workflow
 - Faculty Overview of Managing Activities
 - Faculty Success (formerly Digital Measures) Timelines
 - Faculty Success CV for Tenure and Promotion Checklist
 - Henson School Workflow for Annual Review
 - Importing Intellectual Contributions from Third Party Sources in Faculty Success (formerly Digital Measures)
 - Import Publications from a Third Party in Faculty Success
 - Promotion and Tenure Reviewer Guide
 - Tenure and Promotion Faculty Submission Guide
 - Using the PasteBoard
- Family Experience/Campus Esp Parent Portal
- Go Gulls Student Application Portal (Slate)
- **GullCard Information**
 - Caring for your Gull Card
 - Door Access Information for Faculty, Staff, and Students
 - Manage your GullCard account
- How to Access your Student drives (P: or K:) from a Personal Device
- How to Clear Your Browser Cache
- How to Import your Favorites
 - How to Export your Favorites from Internet Explorer
- Images/search boxes in Internet Explorer and Edge have colored X's over them
- Installing Software using Software Center/Self Service
- Install Software on an SU-Tagged Computer Using Right-Click Elevation for SU faculty
- LinkedInLearning Login Information
- LiquidFiles Secure File Sharing
 - Requesting Files in LiquidFiles / SecureShare
 - Secure File Transfer and Sharing User Guide
 - Sending files using LiquidFiles / SecureShare
 - Using Filedrop in LiquidFiles / SecureShare Using FileLinks in LiquidFiles / SecureShare
- Microsoft 365 (Office 365)
 - Email and Calendars
 - About Email Security
 - About the Recall feature in Outlook
 - Add a photo to your Microsoft 365 profile
 - A student is not receiving emails from their professor
 - Campus Email Microsoft 365 Outlook WebApp (Web Access)
 - Campus-wide email guidelines
 - Conversation View in Outlook
 - Cortana- Daily Briefing email feature of Office 365
 - Creating a forwarding rule from Microsoft 365 Outlook Web App
 - Disable Teams Automatic Meeting in Outlook
 - Email Archive Mailbox-Faculty & Staff
 - How to add a departmental/shared email address in Outlook for Windows or Mac
 - How to add a shared departmental email account to the Outlook mobile App
 - How to Enable Contact Lists using Office365 Outlook on a Mac
 - How to Manage a Shared Email Account using Outlook
 - How to Manage or Add a Shared Email Account using the Microsoft 365 Outlook WebApp
 - How to Open Shared Contacts in Outlook 2019 for Windows
 - How to Receive a Blocked .exe or .zip Email Attachment via SU Email
 - How to Send Automatic Out of Office Replies
 - How to view your calendars in the Microsoft 365 Outlook WebApp
 - Mac Outlook issue after transition to Microsoft 365
 - Mailbox is out of space and cannot send mail
 - Managing Blocked/Safe Senders in Outlook
 - Managing Blocked/Safe Senders in the Microsoft 365 Outlook Webapp
 - Managing Meetings in the Outlook Desktop App
 - Managing the Focused Inbox with Microsoft 365
 - Maximum number of recipients in an outgoing email -Office 365
 - Message Reminders/Email Nudges in the Outlook Web App
 - Microsoft Authenticator Requirement Prompt in the Outlook Mobile App Microsoft Office 365 Outlook Email Quarantined File Extensions

- New Outlook for Mac
- Not Receiving Email in Outlook
- Not receiving emails on Microsoft 365 email account
- **Outlook Permission Levels**
- Popup message about configuring email address server settings when opening Outlook
- Publishing a Calendar and Viewing a Published Calendar
- Recover a deleted email from Outlook
- Senders receive error when sending a new email to a recipient they were previously able to email
- Setup SU Email on a smartphone using the Outlook App
- Setup SU email on iPads and iPhones
- Setup SU email on Windows 10
- Sharing a calendar and opening a shared calendar in Outlook
- Turn off Desktop Alerts for shared accounts in Outlook
- User accidentally deleted a distribution list in Outlook
- Using class distrubution email lists in the Outlook address book
- Working with an email account as a delegate in Outlook
- Microsoft 365 Information for SU Faculty, Staff, and Students
- Microsoft Forms
- Microsoft Office
 - Creating a letterhead using macros in Microsoft Word
 - How to download and install Microsoft 365 for Macintosh computers
 - How to download and install Microsoft 365 for Windows computers
 - How to Install Data Analysis and Solver ToolPak's in Microsoft Excel
 - How to Manage Office 365 Activations and Installations
 - Password protect your files in Microsoft Office
 - Sharing a OneNote notebook
 - Shrink the size of a powerpoint presentation to email
- Self-Paced Training: Excel
- Using Microsoft OneDrive
 - Block Edit and Download Access for a OneDrive File
 - Collaborating on a OneDrive Word Document
 - How to Recover a deleted item in OneDrive
 - Inviting External Users to OneDrive Files and Folders
 - Managing access in OneDrive
 - Managing a Personal OneDrive Account that uses your SU email
 - Managing OneDrive files for a Deleted Account
 - OneDrive Basics Microsoft Tutorials OneDrive Icons
 - View files Shared with You on the OneDrive Client for Windows & Mac
- Welcome to Microsoft Teams!
 - Getting Started with Teams
 - Microsoft Teams Guide for Owners
 - Create/Edit a Channel in Teams
 - Chat, Video, and Audio Calls in Microsoft Teams Meetings in Microsoft Teams
 - Sharing and Collaborating with Files in Microsoft Teams
 - **Teams Notifications Settings**

 - How to View your Team files in Windows File Explorer via SharePoint/OneDrive
 - Inviting External Users to a Teams Meeting Online Video Conference Safety

 - Microsoft Teams Secure Calls (with end-to-end encryption)
 - Microsoft Teams Settings
 - Microsoft Teams Tasks
- Microsoft Bookings
- Minitab Online
 - Saving files using Minitab Online
- MyClasses and Instructional Software Help
 - Course unknown error when using Respondus LockDown Browser
 - Editing Your User Profile
 - Folios in MyClasses
 - O How Do I Submit a Cloud Assignment With Microsoft Office 365?
 - How to Access Office 365 from MyClasses
 - I cannot install Respondus Lockdown Browser or other programs on my Windows 10 S computer
 - Images not shown MyClasses
 - Inclusive Access within MyClasses
 - Create and register your account with McGraw Hill Connect Inclusive Access
 - Inclusive Access Ebook Error
 - McGraw Hill Inclusive Access textbooks in MyClasses
 - Opting Out of Inclusive Access textbooks in MyClasses
 - Information about PointSolutions
 - PointSolutions Registration link is not visible in a MyClasses course
 - Information about Qualtrics
 - Qualtrics: Word Count/Limit JavaScript
 - Qualtrics Login Instructions
 - o Panopto
 - Editing Closed Captions for Panopto Recordings
 - How to Configure Windows 11 for the Panopto Remote Recorder
 - How to record a lecture or presentation in Panopto
 - Installing Panopto on an SU PC or Mac

- Panopto is not allowing user to view videos through MyClasses
- Permissions Error with Mac OS
- Publishing to Canvas using Respondus
 Respondus LockDown Browser SU Students
 - Respondus Faculty
- Succeed Courses for non SU guests
- User Storage Quota Exceeded Message in MyClasses
- Opening .heic files Windows
- Proctorio Support
- Required Training Access Questions and Information
- Required Training- Faculty, Staff, and Students
- SeaGull Scheduler
- Software downloads and discounts for personal devices and home use
- Sonia Client Setup and Web Site Login Information
- Student software access
- SU Imaging ApplicationXtender and WebXtender
 - SU Imaging: Add pages to a document in ApplicationXtender
 - SU Imaging: ApplicationXtender 16.6 Document Manager Scanning Tutorial
 - SU Imaging: ApplicationXtender Version 16.6 Web Batch Scanning Tutorial
 - SU Imaging: ApplicationXtender Web Access 16.6 User Guide
 - SU Imaging: Document manager toolbars and thumbnails
 - SU Imaging: Printing in WebXtender using Internet Explorer
 - SU Imaging: WebXtender doesn't print
 - SU Imaging AppXtender Version 16.6 Desktop Client Install
 - SU Imaging System Frequently Asked Questions
- SUSRC 2021 Student Support Information
- **TimelyCare**
- Trouble logging into Titanium
- Turning off popup blockers in popular web browsers
- VPN and Remote Access
 - Accessing Network Drives via On-Demand VPN
 - Installing and Using Global Protect VPN Client-On Demand Service for Personal Devices
 - Listing of Methods to Access SU On-Campus Resources (VPN and Workspace)
 - Mac On-Demand VPN Troubleshooting for Personal Devices
 - Using Remote Desktop: Faculty and Staff
- Wolfram Mathematica Overview
 - Changes to Wolfram data types in Excel
 How do I uninstall Mathematica?

 - Mathematica Online for Faculty and Students
 - Wolfram Mathematica Teaching Tutorials
 - Wolfram Mathematica Tutorials
- Workspace Web Applications
 - · Accessing Workspace virtual applications-Off Campus/Personal Device
 - Accessing Workspace virtual applications-On Campus/SU computer
 - Open and save files using Workspace virtual applications
 - Using Explorer++ in Workspace to Manage Files for upload to MyClasses
- Zoom
 - O Attendee Controls in the Zoom Mobile App
 - Changing your Personal Meeting ID and Personal Meeting Room Settings in Zoom
 - Disable Screen Share for Participants in Zoom
 - Getting Started with Zoom
 - Installing and Signing in to Zoom on Mobile Devices
 - Inviting Attendees to a Meeting in Zoom
 - Managing a Personal Zoom Account that uses your SU Email
 - Meetings in Zoom
 - Preventing Zoombombing
 - Disabling Chat in a Zoom Session
 - Lock a Zoom Meeting
 - Removing and Managing Participants in Zoom
 - Require a Password for a Zoom Meeting
 - Require Registrations for Meetings
 - Sharing Your Screen in Zoom
 - Signing in to the Zoom Client
 - Using the Waiting Room Option in Zoom
 - Zoom App on Chromebook/Chrome OS devices
 - Zoom BreakOut Rooms
 - Zoom Closed Caption Live Transcription Service
 - Zoom Etiquette
 - Zoom Integration with MyClasses
 - Scheduling a Zoom Meeting in MyClasses
 - Play Enter/Exit Chime in Zoom
 - How do I add Zoom Meetings to my Course Calendar
 - Publishing & Sharing Zoom Class Recordings From the Cloud
 - Disabling Passwords for Viewing Zoom Cloud Recordings
 - Zoom Video Tutorial for Faculty
 - Taking Attendance Through Zoom Usage Reports
 - Zoom Meeting Start Button Missing on Client
 - Zoom Recordings
 - Accessing Viewership Data for Zoom Recordings

- How to Delete Zoom Recordings
 How to Download Zoom Recordings
 How to Trim the Beginning and End of Your Zoom Recording
 Managing Zoom Recordings- Sharing and Access
 Passwords for Zoom Cloud Recordings
 Recording a Meeting in Zoom
 Sharing a Zoom Cloud Recording in OneDrive
 Zoom Automatic Recording Setting
 Zoom Scheduling Privilege
 Zoom Update Required Error
 Zoom Webinar
 How to schedule a Zoom Webinar
 Managing Users in a Zoom Webinar
 Zoom Webinar Registration Approval