SU-UMGC Europe - Student Help

Offered by Salisbury University, and administered by the University of Maryland Global Campus -Europe, overseas students can enroll in courses in the Bachelor of Arts in Social Work (BASW) and Master of Social Work (MSW) programs, as well as English (ENGL) and Secondary Education (SCED) courses. More information about the program is available at http://www.salisbury.edu/academic-offices/health-and-human-services/social-work/su-umgc-eu.aspx.

Salisbury University provides the following services to support students enrolled in these programs:

- · SU email and MyClasses account information
- Login/password assistance
- SU Library services
- SU Writing Center services
- Transcript services

All other aspects of your enrollment are supported by UMGC. You can contact UMGC by phone at 1-800-888-8682 or at http://help.umgc.edu for detailed information

Account and Password Support

Support for SU email and password assistance is available by phone (1-410-677-5454).

See SU IT Help Desk for information on hours.

MyClasses Support

Students and faculty can find additional help and tutorials for using MyClasses at https://www.salisbury.edu/current-students/myclasses/index.aspx. For MyClasses account or password issues or assistance, please see the Account and Password Support section above.

Library/Research Support

Salisbury University provides library support services to UMGC Europe faculty and students enrolled or teaching in the BASW program. Contact Salisbury University's Library at https://www.salisbury.edu/libraries/index.aspx for assistance.

Writing Center Support

As part of the "Writing Across the Curriculum" emphasis at Salisbury University, all written assignments will be graded on form as well as content. The University Writing Center provides trained consultants to help students at any stage of the writing process through collaborative learning and consultation sessions. Long distance students can contact the Writing Center at 410.543.6332 or visit https://www.salisbury.edu/administration/academic-affairs/university-writing-center/index.aspx.

Transcript Services

Information about transcripts is available from the Office of the Registrar.