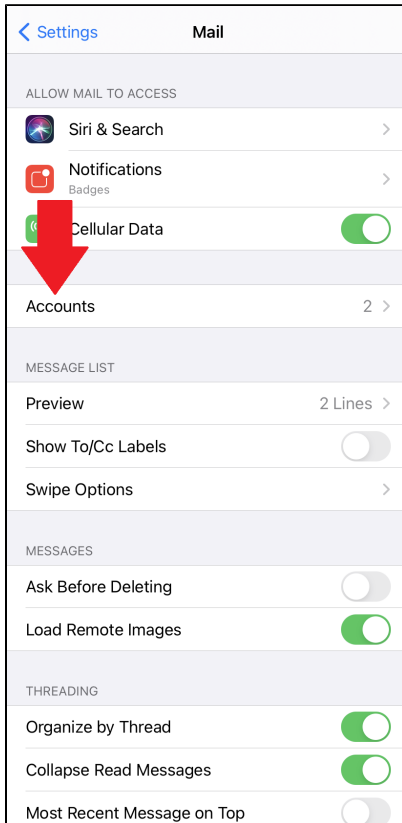


Setup SU email on iPads and iPhones

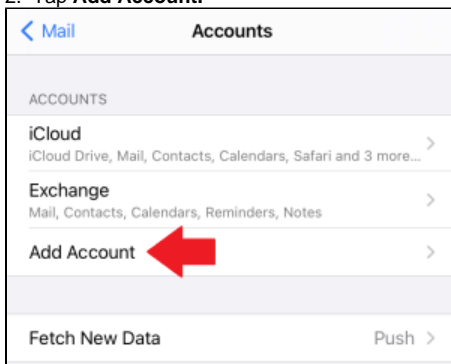
SU Students, Faculty and Staff can use the built-in Mail program available in all iPhones and iPads to check SU email as well as synchronize calendars and contacts using Microsoft Exchange. General instructions on how to set up your email on your iOS device are provided below. Please note that your individual instructions may vary slightly due to variations between various models of devices as well as changed in different versions of the iOS (operating system).

Alternatively you may install the [Outlook App](#) for email access.

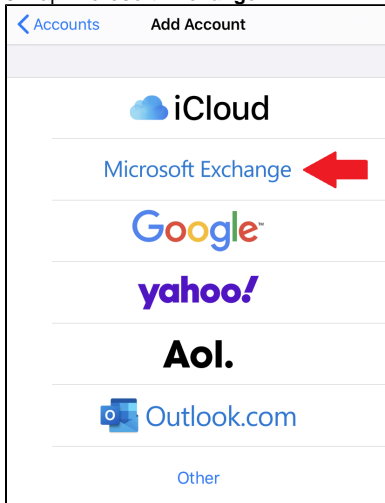
1. To begin, first open your **Settings** and select **Mail** then **Accounts**.



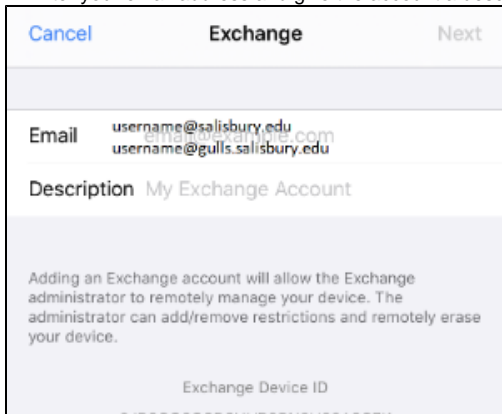
2. Tap **Add Account**.



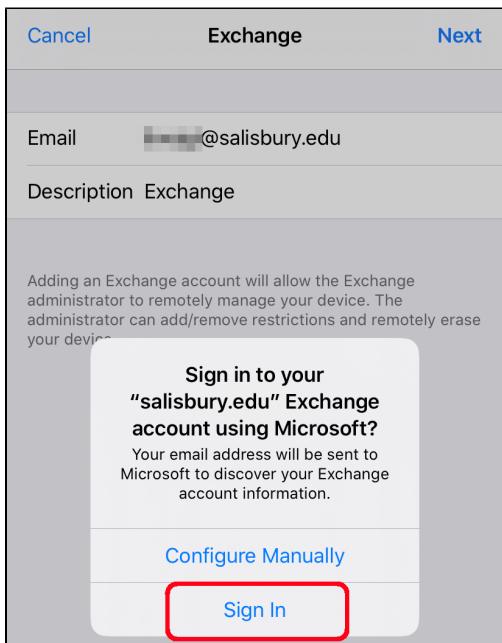
3. Tap **Microsoft Exchange**.



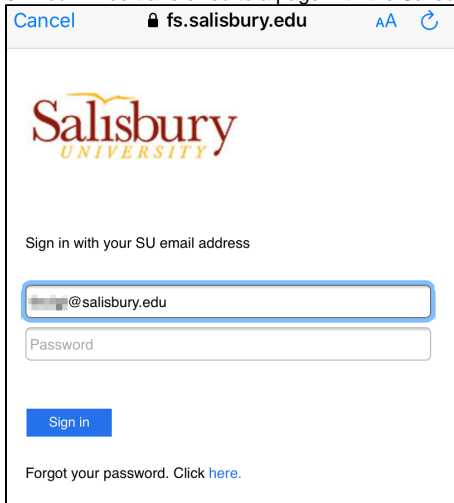
4. Enter your email address and give the account a description, then tap **Next**.



5. When prompted "Sign in to your Salisbury.edu Exchange account using Microsoft?" select **Sign In**.

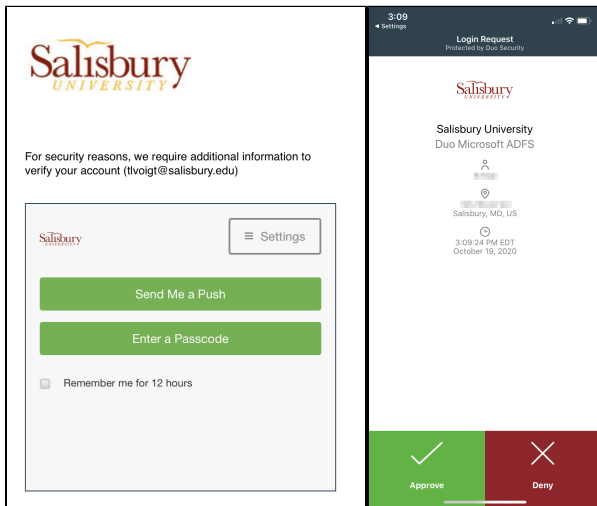


6. You will be transferred to a page with the Salisbury University logo; enter your password and then select **Sign In**.



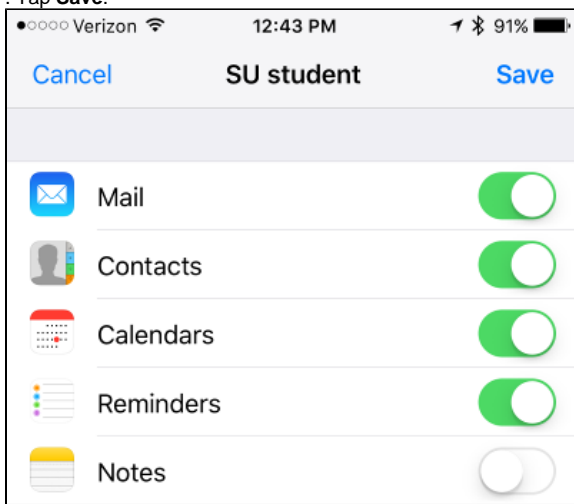
A screenshot of a web browser showing the Salisbury University login page. The address bar displays 'fs.salisbury.edu'. The page features the Salisbury University logo at the top. Below the logo, it says 'Sign in with your SU email address'. There is a text input field containing '@salisbury.edu' and a 'Password' input field below it. A blue 'Sign in' button is positioned below the password field. At the bottom, there is a link that says 'Forgot your password. Click [here](#).'

7. When prompted authenticate with DUO using either the push or passcode option.



A screenshot of a mobile device showing the Duo authentication screen. The screen is split into two panels. The left panel has the Salisbury University logo and text: 'For security reasons, we require additional information to verify your account (tivoigt@salisbury.edu)'. It contains two green buttons: 'Send Me a Push' and 'Enter a Passcode'. Below these is a checkbox labeled 'Remember me for 12 hours' and a 'Settings' button. The right panel shows a 'Login Request' from 'Salisbury University Duo Microsoft ADFS'. It includes a small Salisbury University logo, a user icon, and the text 'Salisbury, MD, US'. At the bottom of the right panel are two large buttons: a green 'Approve' button with a checkmark and a red 'Deny' button with an 'X'.

8. Go back to your settings and you will see a screen where you can toggle synchronization options for **Mail**, **Contacts**, **Calendars**, **Reminders** and **Notes**. Tap **Save**.

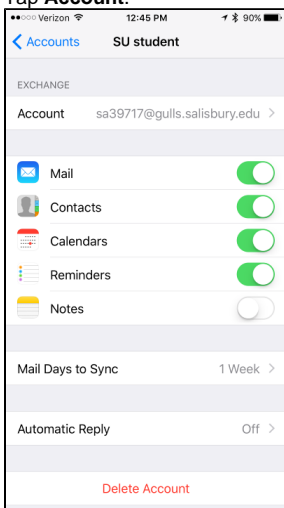


A screenshot of an iOS Settings app. The status bar at the top shows 'Verizon', '12:43 PM', and '91%' battery. The title bar says 'SU student' with 'Cancel' on the left and 'Save' on the right. The main content area lists five synchronization options, each with a toggle switch: 'Mail' (on), 'Contacts' (on), 'Calendars' (on), 'Reminders' (on), and 'Notes' (off).

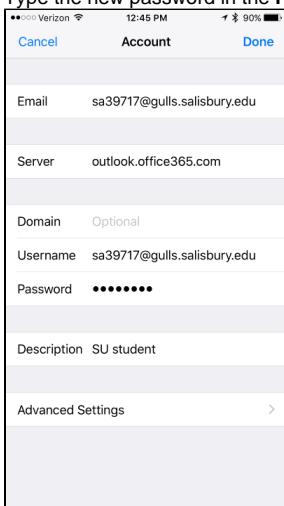
Note: When your password expires or changes, you will need to change your password in the Mail app on your device. Failure to do so will result in your SU account becoming locked until the password is changed in the app.

To change the password in your Mail app, open your Settings app and tap **Passwords & Accounts**.

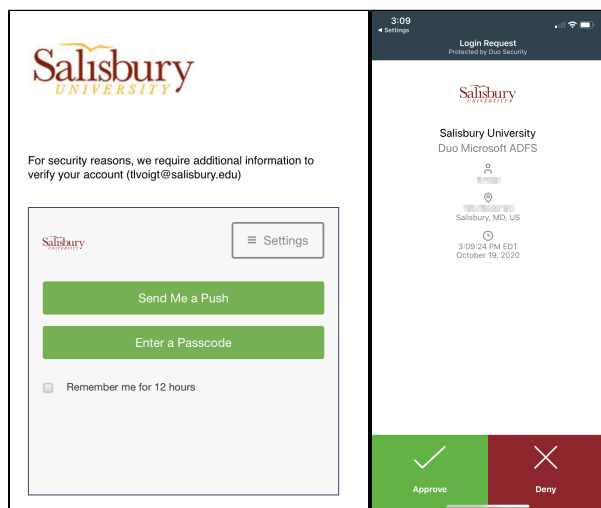
1. Select the **Account** you wish to modify.
2. Tap **Account**.



3. Type the new password in the **Password** field, then tap **Done**.



4. When prompted authenticate with DUO.



5. If the password fails to update on the account, you can also choose to **Delete** the account and then add it again using the steps above.

Related articles

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There is no content with the specified labels