Install Software on an SU-Tagged Computer Using Right-Click Elevation for SU faculty
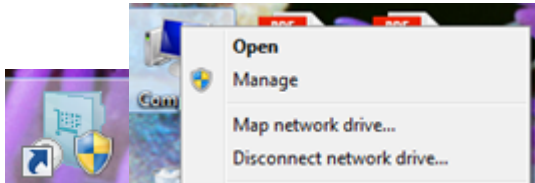
For Faculty installing software on an SU-tagged computer in their office, computer lab, podium or other space.

Before installing software, check the Software Center for University approved installations that do not require administrative credentials to install.

About Right-Click Elevation

In order to install software on an SU-owned Windows computer in your office, in an IT computer lab or classroom space, or in some cases to run software already installed on a classroom or IT computer lab computer, faculty may be prompted for Admin credentials. In those cases, you may need to use Right-Click Elevation to run or install that software.

Software that requires an admin username or password usually has a Windows Security Shield next to it or on the icon, such as:

When you click on those programs, you will be prompted to type an administrator password.
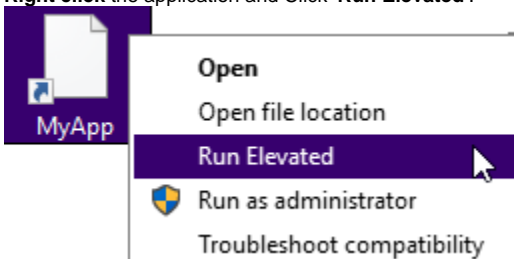

When this appears, close the window and follow the instructions below.

Opening a program using Right-Click Elevation

If you are prompted to type an administrator password when trying to open a program, close the program follow the instructions below.
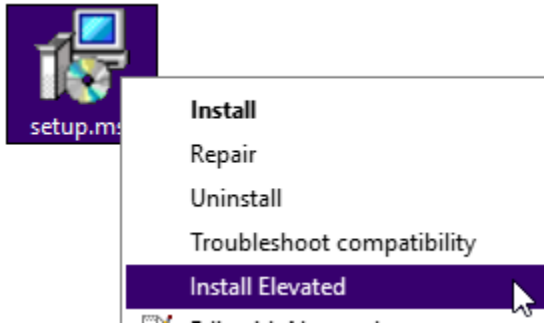
1. Close the application if it is already open.
2. **Right click** the application and Click '**Run Elevated**'.

To Install a Program using Right-Click Elevation

If you are prompted to type an administrator password when trying to install a program on an SU-owned Windows computer, close the prompt and follow the instructions below.

1. If installing an application, **right-click** and select '**Install Elevated**'

Install
Repair
Uninstall
Troubleshoot compatibility
Install Elevated

2. In the SU Safe Computing window, type the password you use to login to your machine.

SU Safe Computing ✕

Authorize Application

Windows® installer
Microsoft Corporation
C:\WINDOWS\System32\msiexec.exe

To continue, type your Windows password and click OK.

User   SALISBURY\youraccount

Password |

OK   Cancel

This will load the application in an elevated state which will allow it to update or install.

ⓘ   Staff will need to call Technical Support at 410-677-5454 or complete a ticket request online for assistance with installing or updating software that requires an Admin username or password.

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