

Mac On-Demand VPN Troubleshooting for Personal Devices

If a Mac user is experiencing a problem installing the On-Demand VPN please check the following:

Go to System Preferences and select Security & Privacy

If you see "System software from developer "Palo Alto Networks" was blocked"

1. Unlock the lock in the bottom left corner using your computers administrator password.
2. Select Allow to proceed with the installation.

