IOS - Private Address Setting Issue

Problem: Some Apple IOS devices(Grub Hub stations) may encounter a problem connecting to the wireless SU-Connect wireless network. Please note that this is in reference to devices that are registered devices connecting via SU-Connect.

Solution: Apple updated their IOS to include an option to randomize the mac address of the device. You must turn off the option in settings to connect to the network.

Go to **Settings**>**WIFI**>select the **i** symbol by your wireless Network.

Turn off the **Private Address** option(turns grey).

Reconnect to wireless network.

11:18	
❮ Wi-Fi	**Wifi Network Name**
Forget This Network	
Auto-Join	🟢
Turn Off	
Private Address	🟢
Wi-Fi Address	˄
Using a private address helps reduce tracking of your iPhone across different Wi-Fi networks.	
Low Data Mode	⚪
Low Data Mode helps reduce your iPhone data usage over your cellular network or specific Wi-Fi networks you select. When Low Data Mode is turned on, automatic updates and background tasks, such as Photos syncing, are paused.	
IPV4 ADDRESS	
Configure IP	Automatic ❯
IP Address	
Subnet Mask	
Router	
Renew Lease	