Connect to the SU-Secure Wireless Network using Mac OS

This document will give you instructions on how to connect your Mac to our SU-Secure wireless network.

If this is an SU device(having an SU tag) your device should already automatically connect to SU-Secure.

## Automated System instructions

1. Click the **Wi-Fi** icon in the upper-right corner of your screen and select **SU-Connect** from the list of available networks.


2. The Join SU-Connect window should open automatically. If it does not, open a web browser like Safari and go to http://connect.salisbury.edu. Then click **Personally Owned Device** or **Salisbury University Owned Devices**.
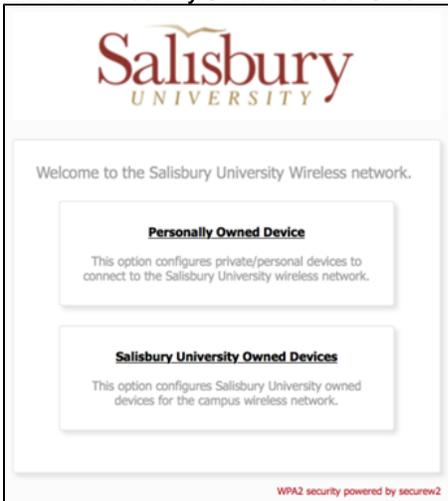
3. Click the **JoinNow** button.
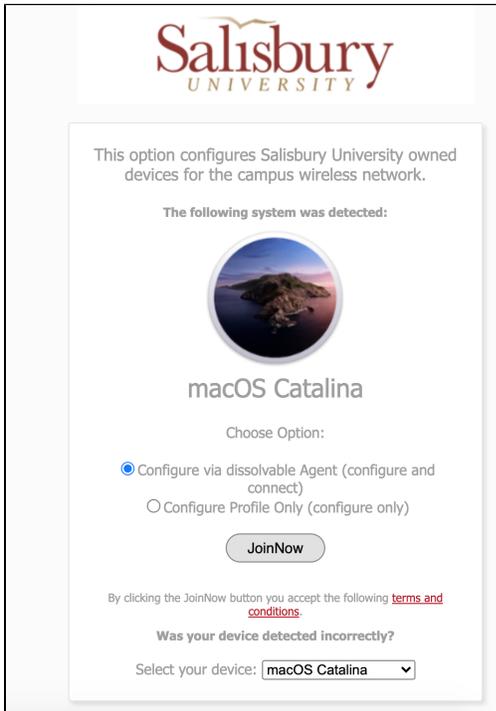
4. The application will now begin to download. Click the **Downloads** arrow in your browser to view the download or open your Downloads folder on your Dock or through Finder, and then double-click **SecureW2_JoinNow.dmg** to open.
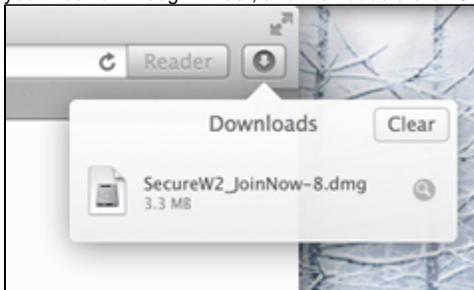
5. The **SecureW2 JoinNow Wrapper** application will open in a separate window. Double-click to open.

6. If you receive the warning that **"SecureW2 JoinNow Wrapper" is an application downloaded from the Internet. Are you sure you want to open it?**, click **Open.**
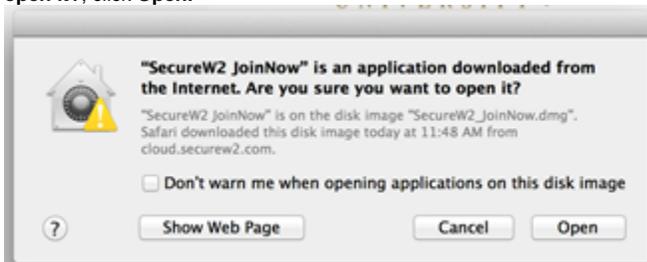
7. Now enter your Salisbury Username and Password and click **Next.**

8. Enter your Mac's Administrator name and password for your personal device and click **OK**.

9. If your password and up-to-date and your account is active, this process will complete and you will need to click **Done**.
   a. If you are unable to authenticate please verify that your user name and password are correct by logging into https://gullnet.salisbury.edu I f you are unable to log into GullNet you can change your password by visiting http://mypassword.salisbury.edu
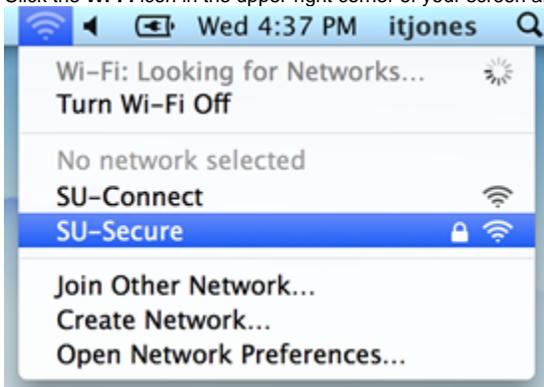

10. You should now see that you are connected to **SU-Secure**.

Direct connection

If the automated process does not work on your computer, here are the instructions on how to connect directly to SU-Secure.

1. Click the **Wi-Fi** icon in the upper-right corner of your screen and select **SU-Secure** from the list of available networks.

2. Enter your Salisbury University username and password and make sure the **Mode** is set to **Automatic**.

3. Ensure the certificate mentions **nps01.salisbury.edu** as shown below, which will confirm that you are connecting to our **SU-Secure** network. If it shows, click **Continue**.

4. Enter your Mac's Administrator name and password and click **Update Settings**.
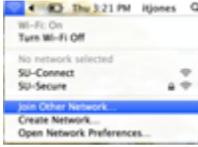

5. You should now see that you are connected to **SU-Secure**.

Manually connect

If connecting directly to SU-Secure does not work on your computer, here are the instructions on how to manually connect to SU-Secure.

1. Click the **Wi-Fi** icon in the upper-right hand corner of your screen and click **Join Other Network...**.

2. In the box next to **Network Name**, type "**SU-Secure".** Next to **Security**, select **WPA2 Enterprise**. After changing the **Security** option, you will have more information to fill in.

3. Next to Mode, select **Automatic.** Enter your Salisbury University Username and Password. Click **Join** after you enter this information.
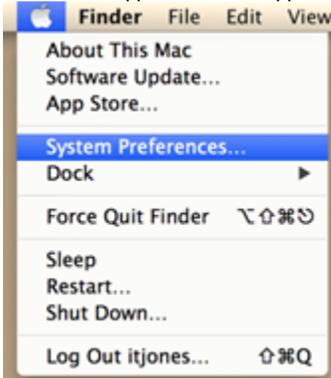

4. You should now see that you are connected to **SU-Secure**.

Troubleshooting steps

If you are unable to connect to SU-Secure via the automated SU-Connect set up you may need to first delete your profile
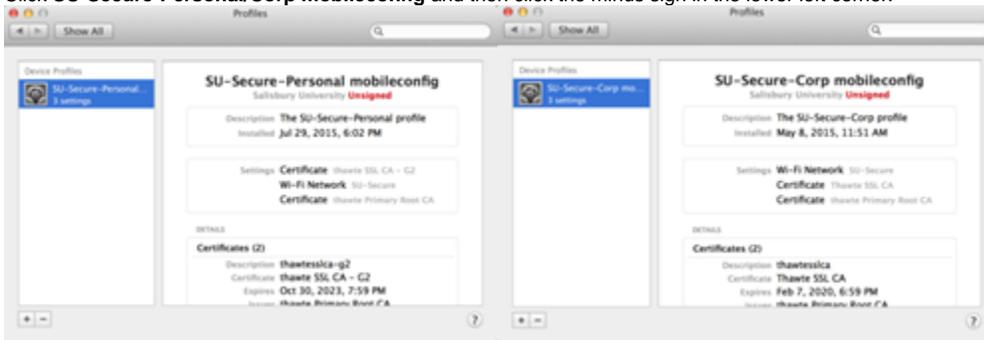
1. Click on the Apple icon in the upper left of the screen and then click **System Preferences**.
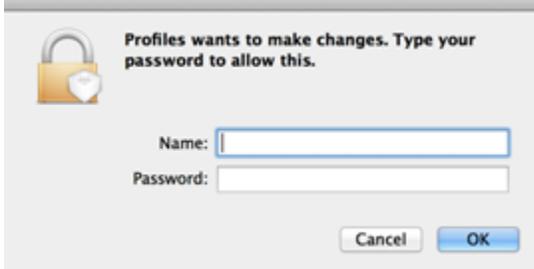

2. Click **Profiles**.

3. Click **SU-Secure-Personal/Corp mobileconfig** and then click the minus sign in the lower left corner.

4. Click **Remove**.

   Are you sure you want to remove the profile "SU-Secure-Personal mobileconfig"?

   Removing this configuration profile will change settings on your computer.

   Cancel   Remove

5. Enter your Mac's Administrator name and password for your personal device and then **OK** to complete the profile removal.

   Profiles wants to make changes. Type your password to allow this.

   Name:
   Password:

   Cancel   OK

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