

"Site name is not valid" error when logging into GullNet

Problem

Clicking on the Log On link in GullNet gives the error "Site name is not valid. Check your URL syntax and trying again."

Solution

The resolution to this issue is to clear the cached data from your internet browser. See [How to Clear Your Browser Cache](#) for instructions. **AFTER CLEARING YOUR CACHE MAKE SURE TO CLOSE THE BROWSER AND REOPEN IT TO ENSURE A FULL RESET.**

Related articles

- [Obtaining Course Evaluation Long Answers for Department Chairs in GullNet](#)
- [Taking an administrative survey \(course evaluations\) in GullNet](#)
- [Obtaining Course Survey Long Answer Results in GullNet](#)
- [GullNet how to guide for faculty](#)
- [Holds on your account in GullNet](#)