

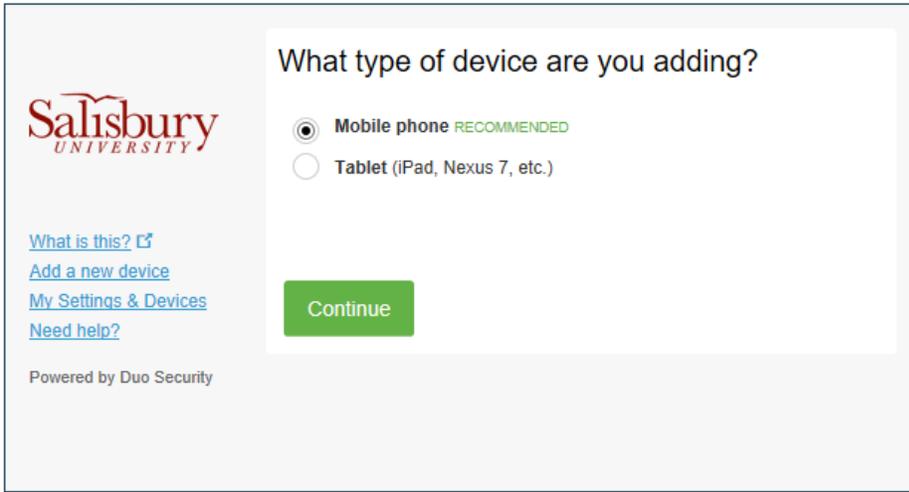
# Enrolling in Duo with an International Number

**\*You will need to have your smartphone in your possession to setup your Duo Authentication.**

**\*\*International Devices will only have the "Send Me A Push" authentication method. You will not have the option to receive a text message.**

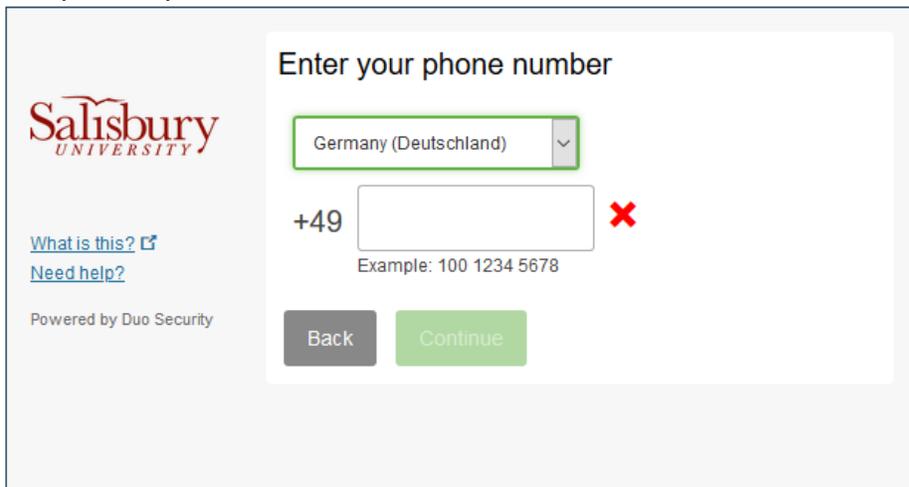
## Step-by-step guide

1. Click on the link provided in the email you received from **Duo Security** to begin the enrollment process.
  - a. **Note: This process can take up to 24 hours to complete. You will receive an enrollment email from DUO when your registration is complete.**
2. Once the page opens, click on the Start Setup button to begin the enrollment process.
3. Choose Your Authentication Device Type. Select the type of device you'd like to enroll and click Continue. We recommend using a smartphone for the best experience.



The screenshot shows the Duo Security enrollment interface for Salisbury University. On the left is the university logo and navigation links: "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". Below these is the text "Powered by Duo Security". The main content area is titled "What type of device are you adding?" and contains two radio button options: "Mobile phone RECOMMENDED" (which is selected) and "Tablet (iPad, Nexus 7, etc.)". A green "Continue" button is positioned below the options.

4. Select your Country from the Pull-down menu and Enter Your Phone Number.



The screenshot shows the Duo Security enrollment interface for Salisbury University, titled "Enter your phone number". On the left is the university logo and navigation links: "What is this?" and "Need help?". Below these is the text "Powered by Duo Security". The main content area features a pull-down menu for country selection, currently showing "Germany (Deutschland)". Below the menu is a text input field with a red "X" error icon to its right. The field contains "+49" and is followed by an empty input box. Below the input field is the text "Example: 100 1234 5678". At the bottom are two buttons: a grey "Back" button and a green "Continue" button.

5. Choose Platform. Choose your device's operating system and click Continue.

The screenshot shows the 'What type of phone is' selection screen. On the left is the Salisbury University logo and navigation links: 'What is this?', 'Add a new device', 'My Settings & Devices', and 'Need help?'. Below these links is the text 'Powered by Duo Security'. The main content area has the title 'What type of phone is YOUR NUMBER ?' and four radio button options: 'iPhone', 'Android' (which is selected), 'Windows Phone', and 'Other (and cell phones)'. At the bottom are 'Back' and 'Continue' buttons.

6. Install Duo Mobile. Duo Mobile is an app that runs on your smartphone and helps you authenticate quickly and easily. Follow the platform-specific instructions on the screen to install Duo Mobile. After installing the app return to the enrollment window and click I have Duo Mobile installed.

- a. [Duo for Apple](#)
- b. [Duo for Android](#)

The screenshot shows the 'Install Duo Mobile for Android' screen. It features the Salisbury University logo and navigation links on the left. The main content area has the title 'Install Duo Mobile for Android' and a list of instructions: '1. Launch the Google Play Store app and search for "Duo Mobile".' and '2. Tap "Install" to install the app.' An illustration of a smartphone shows the Duo Mobile app card in the Google Play Store with an 'INSTALL' button. At the bottom are 'Back' and 'I have Duo Mobile installed' buttons.

The screenshot shows the 'Install Duo Mobile for iOS' screen. It features the Salisbury University logo and navigation links on the left. The main content area has the title 'Install Duo Mobile for iOS' and a list of instructions: '1. Launch the App Store app and search for "Duo Mobile".' and '2. Tap "Get" and then "Install" to download the app.' An illustration of a smartphone shows the Duo Mobile app card in the App Store with a 'GET' button. At the bottom are 'Back' and 'I have Duo Mobile installed' buttons.

7. Activate Duo Mobile. Activating the app links it to your account so you can use it for authentication. On iPhone or Android activate Duo Mobile by scanning the barcode with the app's built-in barcode scanner. Open the Duo Mobile App to complete this step. Follow the platform specific instructions for your device:



What is this? [🔗](#)  
[Add a new device](#)  
[My Settings & Devices](#)  
[Need help?](#)

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### Activate Duo Mobile for Android



1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

[Email me an activation link instead.](#)



What is this? [🔗](#)  
[Add a new device](#)  
[My Settings & Devices](#)  
[Need help?](#)

Powered by Duo Security

### Activate Duo Mobile for iOS



1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

[Email me an activation link instead.](#)

The "Continue" button is clickable after you scan the barcode successfully.

**Congratulations!**

Your device is ready to approve Duo authentication requests. Click Send me a Push to give it a try. All you need to do is tap Approve on the Duo login request received by your phone.