Cable Television for Residence Halls

CATV is available in all of our residence halls. SU offers approximately 90 channels for your viewing pleasure. Listed below is our lineup.

There is only one cable outlet per room. We provide the outlet; you must provide the coaxial cable to connect from the outlet to your television. The cost of cable services is included in your housing fee.

Note: SU does not provide cable service to students living in University Park Apartments. Students living in University Park having trouble with their cable service should report the issue to University Park Management.

Television Requirements

The SU cable TV system does not utilize a set top box to receive channels. Televisions must have a QAM (stands for quadrature amplitude modulation) tuner in order to receive channels on campus. Most current televisions, especially those made after 2010, include a QAM tuner, though some models may not include the functionality to tune QAM channels or all of the channels being broadcast on the SU system. It is important to verify that the television has a QAM tuner, which can be found either listed on the product specifications or in the User Manual.

If your television does not include a QAM tuner or has problems receiving all of the channels, a set top box is available for purchase through the SU Bookstore. This product is approximately $45 (plus tax). For more information, please contact the University Bookstore.

SU has tested the iView 3500STB set top box and it works on the SU system. There is a newer version (iView 3500STBII Multi-Function Digital Converter Box with Recording and Media Playback) available but SU has not tested at this time to determine if it is compatible on the system. These are available through various on-line retailers including Amazon.

 Before purchasing a set top box we encourage you to contact Technology Support to have SU technicians verify that you actually need this device.

Programming Your Television

Please make sure you have properly programmed your television to receive our cable services. You must make sure your TV is set to Cable and not Air /Antenna/TV. Once you have changed that setting, the next step is to set the Auto Program on your television. This option is available somewhere in your menu options. Once this is complete, you should be able to view all the channels listed below. If you are only seeing six or seven channels, please go through Auto Channel Search and select CABLE and try again.

- Device specific instructions for scanning for channels using SU CATV

Trouble Calls

To report a problem with your cable television, contact Technology Support. Please include the following information when reporting your problem:

- Name
- Location
- Phone Number
- A detailed description of the problem
- A time frame of when you will be available

Channel Lineup and other Cable Television documentation

- Device specific instructions for scanning for channels using SU CATV
- SU Cable Television Channel Lineup